



Telecommunications Bulletin

Customer Service Center (CSC)

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New Web Conferencing Unlimited Plan

CMS is pleased to announce a new AT&T Web Conferencing Unlimited Plan that we encourage you to consider as a way to achieve costs savings and improve efficiencies.

Today, Web Conferencing is available on a per minute basis at a rate of \$0.14 per minute per participant. The new plan is a monthly subscription for unlimited Web Conferencing at a fixed rate of \$10.00 per account per month. The only restriction with the unlimited plan is a maximum of 250 participants per Web Conference. If you use Audio Conferencing in conjunction with a Web Conference the standard audio rates of \$0.03 per minute/per participant still apply for the audio portion of your conference.

If you are using Web Conferencing for more than 15 minutes on average each month, the unlimited Web Conferencing is more economical. Another feature of Web Conferencing is the ability to record the audio at no additional cost (standard Audio Conferencing rates apply).

Requesting an Unlimited Web Conferencing Account:

If you are an existing Audio Conferencing user you can simply call AT&T at 888-764-8808 and ask to have your account moved to the new Web Conferencing Unlimited plan.

If you do not have an existing Audio Conferencing account, call AT&T 888-764-8808 to request an account.

- You will be asked for the company name: **State of IL-Named User.**
- When asked for a bill to number – provide your telephone number where you want the Web/Audio charges billed back to (usually the Host telephone number)
- The agent will ask a few other questions such as: Host name, number, e-mail, etc.
- Once AT&T has set up your Audio/Web Conferencing Bridge an e-mail will be sent to the Host with all the account information. You can then start using the bridge.

There are also additional features that are available such as operator assistance, Q & A sessions, etc. Additional features come with additional charges.

Please call the AT&T Connect Service @ 888-796-6118 with any questions regarding an established account.